1
Conflict issue arises despite the mitigation mechanisms
Student and supervisor arrange a meeting to discuss the specific issue
Issue resolved?
Yes
Issue remains unresolved or a meeting is not possible
2
Seek confidential advice from the Student Mentor
Issue resolved?
Yes
No
3
Request a meeting with the Thesis Committee for advice on the issue
Issue resolved?
Yes
Thesis Committee cannot mediate a resolution or is unable to provide input
4
Seek confidential advice from the Program Coordinator or the Coordinator of the Advanced Studies & Career Development Office
Issue resolved?
Yes
No
5
Student formally raises the complaint to the UC Student Ombudsperson [uc.pt/en/ombudsperson]
and/or
Supervisor formally raises the complaint to the Faculty Director or the Ombudsman for Teachers and Researcher [provedor.academic@fct.uc.pt]